



GDPR – How We Ensure Compliance

Our Principles

Tower Solutions Direct (TSD) will operate in full accordance with its contractual obligations, and operational requirements, as clearly directed by its clients and practices the following principles in processing of clients' data;

- TSD will not use the clients' data for any purpose other than maintaining the software system provided and when directed by the client
- TSD will transfer the data from the clients' computer to one at the TSD office for maintenance. This data is encrypted via AES 256 Password Zip file.
- TSD systems are firewall and password protected and are not accessible by anyone other than the Software support assistant
- Upon completion of software maintenance tasks, the clients' data is completely removed from the TSD computer.
- Where clients use the backup facility within Tower, this data is encrypted using AES 256 password zip file. The data is transferred onto the TSD secure server as a backup only and only used at the clients' request should it be required for restoration.
- TSD is not responsible for any data which is stored on the client's computer or any other networks or folders within the clients organisation, and cannot accept responsibility for any subsequent data breaches or corruptions.

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